WILTSHIRE COUNCIL FLEET Action Plan

2023 - 2030



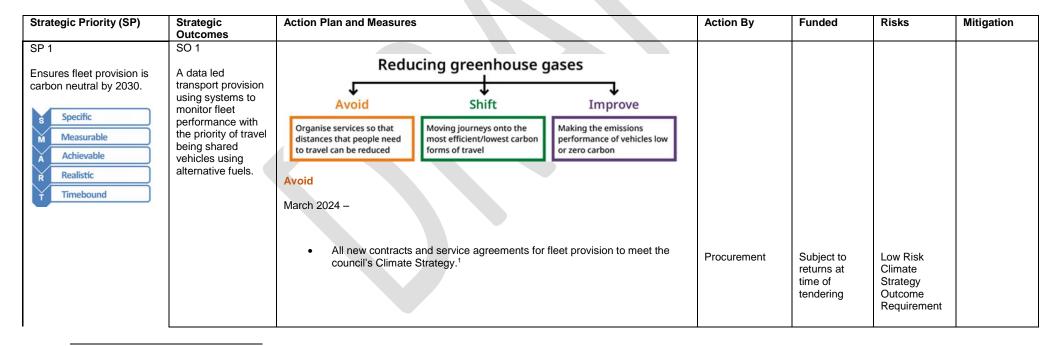
Appendix A

Action Plan and Measures

The Action Plan and Measures covers Type 1 (Council Operated Fleet) and Type 2 (Grey Fleet Compliance) vehicles.

The Action Plan and Measures sets a Framework for Type 3 (Council Provided and Managed Contractor Fleet) and Type 4 (Council Provided Contractor Controlled Fleet) vehicles.

Type 3 and Type 4 vehicles are tied to the tendering process and contractor deliverables. Tendering to the private sector should see additional innovation and technology achieved by the service specialists. The Action Plan will be updated following the tendering process with the deliverables for Type 3 and Type 4 vehicles.



¹ https://www.wiltshire.gov.uk/green-economy-climate-change

	T	T	
March 2024 – Introduction of the requirement for the purchase of all council pool cars to achieve:	Fleet	Funded	Low Risk Replacement Funded
 2023/ 24 - under CO2 131g/km 2025/ 26 - Zero Emissions 2029/ 30 - Carbon Neutral 			
December 2023 –			
	Fleet	Funded	Low Risk
- The council will adopt the government's green number plate policy ² .			
March 2025 –			
An overarching 'Road To Carbon Neutrality 2030' Communication and Education Plan will be launched for fleet travel. This is to achieve the workforce cultural change required to deliver carbon neutral transport and will set out the steps managers and drivers will need to follow. Targets within the plan will include:	Fleet/ communications/ HR	Funded	Low Risk
 Annual internal updated Web information Annual self-service webinar training Annual staff briefing note 			
March 2024 –			
To allow managers to better support their staff all WC new vehicles will be fitted with telematics and Sat Nav. This will identify travel efficiency of journeys, driver competence and real time information to respond to issues.	Fleet	Funded	Low Risk
 2023/ 24 - All new vehicles to be fitted with telematics. 2023/ 24 - All new vehicles to be fitted with Sat Nav. 2024/ 25 - Annual Review based upon telematics performance with individual capitals. 			
 individual services to avoid unnecessary travel. 2024/ 25 - Annual Review based upon telematics performance for reduction in fleet size and size of vehicles. 2024/ 25 - All council operated fleet will be fitted with telematics and Sat 			
Nav.			

² Road to Zero in sight as green number plates introduced on UK roads - GOV.UK (www.gov.uk)

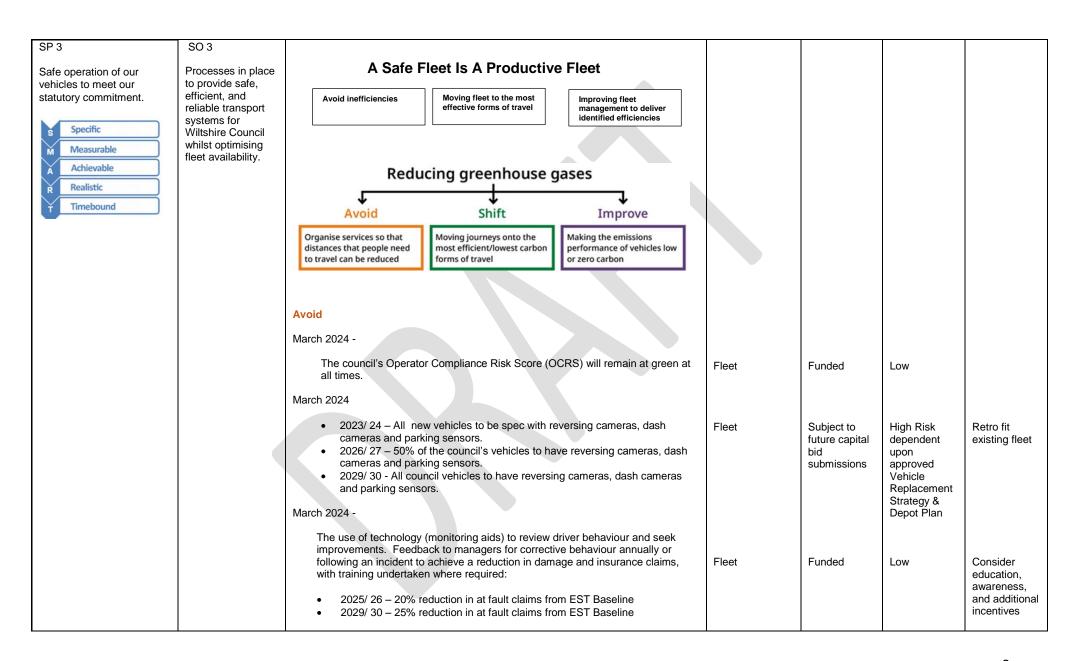
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 2026/ 27 - All council fleet (including contracted provision) to be fitted with telematics and Sat Nav 				
Shift March 2024 - Where council transport is required, pool use of vehicles will be the priority. To ensure this is undertaken the following actions and targets: • 2023/24 • A business case review of all vehicle provision, including nonwork mileage (home to site), will be undertaken to identify opportunities for reduction with report for approval. • Telematics in all new vehicles to allow data led decisions. • Review of depot and hub parking space to identify parking provision for council vehicle night and weekend storage. • All vehicles identified as requiring evening and weekend parking for HMRC compliance will be allocated space as a priority.	Fleet	Funded	Low Risk	
 Fleet Charter introduced detailing Fleet Provision 2023/ 24 Annual review of fleet provision and storage using telematics data implemented. March 2024 –	Fleet	Subject to future capital bid submissions	High Risk dependent upon approved Vehicle	
The replacement of WC owned and operated vehicles with full electric, hybrid, hydrogen, range extender or biofuel: • 2023/ 24 – 25% of vehicles • 2025/ 26 - 40% of vehicles • 2026/ 27 – 75% of vehicles • 2029/ 30 - 100% of vehicles to be carbon neutral (either in provision or offsetting)	Fleet	Funded	Replacement Strategy & Depot Plan Low Risk	Consider alternative fuel provision for fossil fuel
From 2024 a Pool Van service introduced to move ad-hoc WC van use from allocated vans to pooled transport.	Fleet/ Services/ HR	Funded by Grey Fleet payments	Low Risk	engines.

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March 2024 - • The council will adopt an Electric Vehicle Charging Infrastructure Plan. March 2024 -	Fleet	Funded	Low risk	Consider greater education,
 Alternative fuel infrastructure will be provided at the council's hubs, depots and salt stores for Council vehicles. The Service is committed to: 2023/ 24 - Every design for a new depot, salt store or hub will include a requirement for alternative fuel provision to meet the future needs of the council. 2023/ 24 - The completion of a feasibility study into the depot, salt store and hub infrastructure to identify the future improvement requirements to deliver alternative fuel provision throughout the county. 2025/ 26 - Every depot to have a provision of alternative fuels where the infrastructure allows. 2028/ 29 - Every salt store to have a provision of alternative fuel where infrastructure allows. By 2029/ 30 - Every council vehicle will have access to alternative fuel provision. 	Fleet/ Depot Team	Funded Subject to future capital bid submissions	High Risk dependant upon approved Depot Plan	education, incentives and access to electric vehicles Consider alternative fuel provision for fossil fuel engines.
Alternative fuel vehicles will be introduced into the fleet on a programme to reduce carbon footprint. The Service is committed to; 2026/ 27 - All the council vehicles under 3.5tonnes will have emissions under CO2 151g/km 2028/29 - All the council vehicles under 3.5tonnes will have emissions under CO2 131g/km. 2029/ 30 - The Council's fleet will be carbon neutral (may include offsetting).	Fleet	Subject to future capital bid submissions	High Risk dependant upon approved Vehicle Replacement Strategy & Depot Plan	Consider alternative fuel provision for fossil fuel engines.

Strategic Priority (SP)	Strategic Outcomes	Action Plan and Measures	Action By	Funded	Risks	Mitigation
SP 2 Meeting the requirements of the Council's Medium Term Financial Strategy. Specific M Measurable A Achievable R Realistic Timebound	SO 2 Holding managers and individuals accountable for their choices relating to travel, with a flexible fleet provision to ensure services maximise the Council's fleet usage.	Reducing Cost Of Fleet Transport Shift Improve Avoid costs of travel Move fleet to the most cost-effective forms of travel Improve fleet management to deliver identified savings				
		Using innovation and technology to monitor and plan travel, non-productive work mileage will be reduced by: 2025/ 26 - A 15% reduction of the Energy Saving Trust (EST) base line 2026/ 27 - A 25% reduction of the EST base line. 2029/ 30 - A 35% reduction of the EST base line.	Fleet	Funded	Low	
		March 2024 – Managers when assigned vehicles which are not in operation will ensure they are available for alternate use. This will allow a reduction in non-productive hours. The target for the reduction of non-productive hours of vehicles is: • 2024/25 - A 25% reduction of the EST base line	Fleet	Funded	Low	
		 2026/ 27 - A 30% reduction of the EST base line. 2029/ 30 - A 35% reduction of the EST base line. Shift March 2024 - The replacement vehicles over seven years old with electric, hybrid, hydrogen or the use of alternative fuels (HVO) to deliver	Fleet	Subject to Capital Replacement Plan Approval	High Risk dependent upon approved	Consider alternative fuel provisio

	 2023/ 24 - 20% of vehicles 2024/ 25 - 30% of vehicles 2025/ 26 - 40% of vehicles 2026/ 27 - 50% of vehicles 2028/ 29 - 75% of vehicles 2029/ 30 - 100% of vehicles to be carbon neutral 			Vehicle Replacement Strategy & Depot Plan	for fossil fuel engines.
	To physically reduce the size of vehicles we operate (small vehicles more efficient travel). 2025/ 26 to decrease the large van percentage of the EST baseline by 25%. 2029/ 30 to decrease the large van percentage of the EST baseline by 50%	Fleet	Subject to future capital bid submissions	Medium Risk Dependant on cultural change	Consider greater education, incentives and restrictions
	The vehicle replacement programme will be based upon the whole life economic life cycle cost. All vehicle replacements will consider the types of provision ((lease/ capital etc.) and commercial availability. Vehicle procurement consultations will include the service in the development of specifications and coordinate the procurement to maximise quantity and leverage for optimal pricing. The fleet will be standardised to maximise interchangeable vehicle provision, specialism of vehicle technicians, access to parts and repairs etc. The saving target of all the improvements is:	Fleet	Subject to future capital bid submissions	High Risk dependent upon approved Vehicle Replacement Strategy & Depot Plan	Seek greater reduction in vehilce numbers
Marci To er	 2024/25 - £114,000 2026/27 - £40,000 2027/28 - £47,500 2028/29 - £25,000 h 2024 – nsure the maintenance of the council's fleet delivers best value direct to burced provision will be considered throughout the strategy period. 2023/24 Every lease tender will include a maintenance option to compare direct to outsource provision. 	Fleet	Funded	Low	

		 2025/26 Direct Provision comparison with in-house provision cost and service comparison. 2029/30 Direct Provision comparison with in-house provision cost and service comparison. March 2024 – Where services are provided to the commercial sector or internally for commercial services, rates will be applied to ensure a cost neutral provision. March 2025 - To reduce storage costs (not within the Fleet Budget) by reducing the area of stock storage from EST Baseline through greater use of real time purchasing by: 2024/25 - 25% of the EST base line 2029/30 - 50% of the EST base line 	Fleet	Funded	Low	
Strategic Priority (SP)	Strategic Outcomes	Action Plan and Measures	Action By	Funded	Risks	Mitigation



March 2026 - Vehicles present for MOTs to achieve a first-time pass:				
2025/ 26 – 2.5% above national average 2029/ 30 – 5% above national average Shift March 2027 –	Fleet	Funded	Low	
A competitive exercise to compare specialist provider to undertake Grey Fleet Driver checks against the inhouse provision (check compliance and an automated self-service system employed).	Fleet	Funded	High Risk – IG Etc	Specialist in- house provision
Procurement standard will comply with the Royal Society for the Prevention of Accident guidance on European New Car Assessment Programme levels for new vehicles. Improve March 2024 – All new buildings, depots and areas will be designed to mitigate disruption from fuel supplies shortages will build in measures to minimise risks.	Fleet	Funded	High Risk Dependant upon approved Vehicle Replacement Strategy & Depot Plan	Driver awareness, Sat Nav, more staff safety measure
March 2024 – • Fuel stocks will be held at a level capable of delivering services when supplies are interrupted by holding over two weeks' worth of fuel at any	Fleet/ Depot Programme	Subject to future capital bid submissions	High Risk dependant upon approved Vehicle Replacement Strategy & Depot Plan	Maintain existing provision

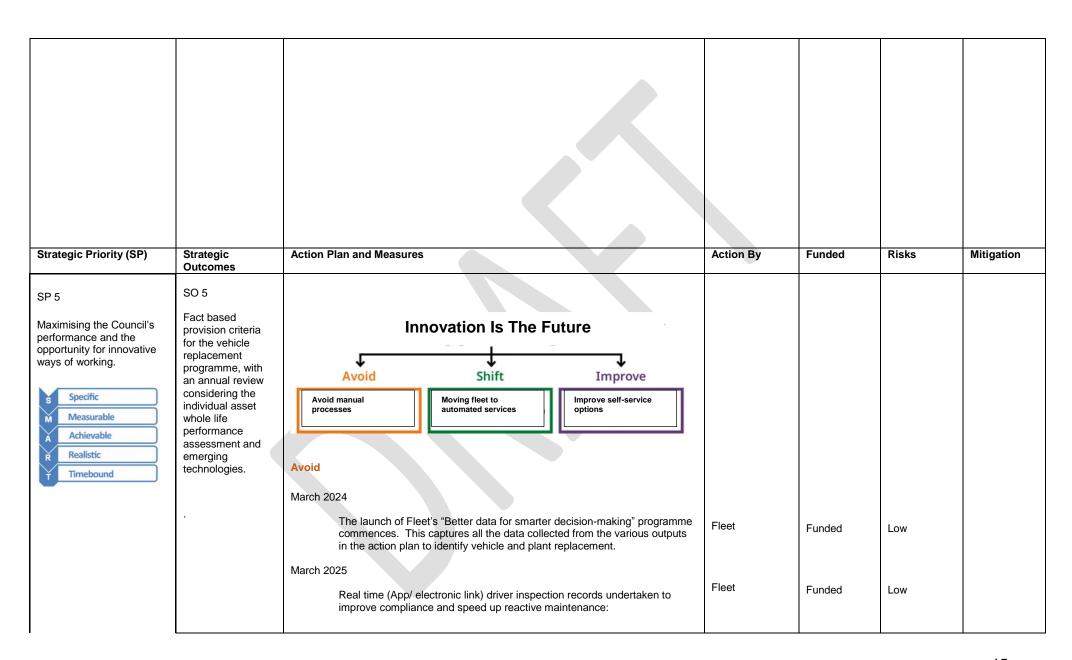
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one time. Longer term power and alternative fuels storage will be built into the system.	Fleet	Funded	Low	
March 2024 –				
The council will have updated its main Fleet Workshop in Devizes.				
	Fleet	Subject to future capital bid submissions	Medium Risk dependant upon approved Vehicle Replacement Strategy &	Use commercial sector for final work required in the phase development
March 2025 – Introduction of a customer satisfaction survey following repairs and maintenance, with an annual review to seek improvements. Target of 75%			Depot Plan for final phase	
overall satisfaction in the provision of Fleet is to be achieved.	Fleet	Funded	Low	
March 2025 – An annual fleet focused training programme will be introduced for Fleet Service staff:				
 Customer Service The changing Health and Safety Environment Innovation and the impact on the fleet provision Module Introduction & Study Guidelines Vehicle Fleet Policy – the Key Elements Vehicle Manufacturer/Distribution Structure 	Fleet	Funded	Low	
March 2025 - Increase the performance of vehicles following each review:				
 2024/ 25 – 10% increase in the average work miles (not including non-work³ miles) per vehicle of the EST Baseline figure. 2029/ 30 – 20% increase in the average work miles (not including non-work miles) per vehicle of the EST Baseline figure. 	Fleet	Funded	High Risk dependant on cultural change	
March 2025 –				

³ Non-work miles – this would include regular mileage of a council vehicle from home to site, where a depot storage provision would reduce mileage etc.

Strategic Priority (SP)	Strategic	Real time (App/ electronic) driver inspection records undertaken to improve compliance and speed reactive maintenance: • 2024/ 25 – 50% of vehicles to have real time reporting processes • 2029/ 30 – 100% of vehicles to have real time reporting processes	Fleet Action By	Funded Funded	Low	Consider education, awareness, and additional incentives
SP 4 Meeting the service objective of the Council and the requirements for best value. Specific Measurable Achievable Realistic Timebound	Outcomes SO 4 To put the key priorities at the heart of our work. To demonstrate best value in every activity we undertake. To reduce whole life of cost of our vehicle provision.	Key priorities at the heart of our work Avoid Avoid unfocused fleet provision Moving fleet to support key services Improving access to fleet for key services Avoid March 2024 -				
		Turnaround time of breakdowns/unscheduled maintenance to be reduced by: • 2023/ 24 – Baseline • 2025/ 26 – 15% of the 2023/ 24 outcome. • 2029/ 30 – 15% pf the 2025/ 26 outcome.	Fleet	Subject to future capital bid submissions for Kennet House approval	Medium Risk dependent upon approved Vehicle Replacement Strategy & Depot Plan for final phase	Commercial service with tender requirements to achieve.
		March 2024 - To ensure fleet delivers the right fix first time, we will monitor number of recalls following a service or repair the target will be: • 2023/ 24 - No more than 5% are subject to recall.	Fleet	Subject to future capital bid submissions for Kennet	Medium Risk dependent upon approved	Commercial service with tender requirements to achieve.

2025/ 26 – No more than 4% are subject to recall.	T	House	Vehicle	I
 2029/ 30 – No more than 4% are subject to recall. 2029/ 30 – No more than 3% are subject to recall. 		approval	Replacement Strategy & Depot Plan for final phase	
March 2025 –				
To ensure priority services are supported and best value delivered:		Vehicle to be		
2024/ 25 – 50% of Individuals with annual work fleet mileage over 8,000 to be allocated or offered a council vehicle for work mileage.	Fleet	funded from current travel budgets		
 2029/ 30 – 75% of Individuals with annual work fleet mileage over 8,000 to be allocated or offered a vehicle for work mileage. 		augut		
March 2025 -				
To ensure council vehicle use is maximised for work mileage, the availability of vehicle to support the service will achieve:	Fleet	Funded	Low	
 2024/ 25 - 90% of fleet provision is available 2029/ 30 – 97% of fleet provision is available 				
Shift				
March 2024 - The fleet will be standardised to maximise interchangeable vehicle provision,			Low	
 specialism of vehicle technicians, access to parts and repairs (size and type): 2023/ 24 – 20% of the Fleet to be standardised 2025/ 26 - 35% of the Fleet to be standardised 2029/ 30 - 50% of the Fleet to be standardised 	Fleet	Subject to future capital bid funding		
March 2024 –				
The vehicle replacement programme will meet the Council's key service requirements as identified by the service leads. • 2023/ 24 – 85% of vehicles delivered to programme plan timescales • 2025/ 26 – 90% of vehicles delivered to programme plan timescales	Fleet	Provided to funding	High Risk dependant upon approved Vehicle	Review existing fleet provision to support multi use provision
2029/ 30 – 95% of vehicles delivered to programme plan timescales			Replacement Strategy &	

Improve			Depot Plan and global lead times for vehicles	
March 2025 – A stakeholder panel for fleet provision, made up of various services from throughout the council will be established to review all operations and ensure key service requirements are at the heart of everything Fleet undertakes, with outcomes measured against our stated targets. March 2025 -	Fleet	Funded	Low – Provided to funding	
 Annual service reviews will be undertaken to identify priorities for provision. March 2025 –	Fleet	Funded	Low	
Annual performance reports will be produced detailing the Fleet for member scrutiny. March 2024	Fleet	Funded	Low	
 Whole life vehicle running costs will be reduced by: 2023/ 24 – by 15% of the EST baseline 2025/ 26 – by 20% of the EST baseline 2028/ 29 – by 25% of the EST baseline. 	Fleet	Funded	Low	
March 2024 Greater availability of fleet to services from the improved maintenance, a more modern fleet and improvements to back-office management. This will allow the services supported more efficient and effective transport with the associated increased performance. The Fleet Service will improve the EST Baseline turnaround time of breakdowns/unscheduled maintenance by: 2024/ 25 - 90% of fleet provision is available 2029/ 30 - 97% of fleet provision is available	Fleet	Subject to future capital bid submissions for Kennet House approval	Medium Risk dependant upon approved Vehicle Replacement Strategy & Depot Plan for final phase	Commercial service with tender requirements to achieve.



 $^{^{\}rm 4}$ Gamification is a competition for drivers in the league table from telematics

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Shift	Fleet	Funded	Low	
March 2024 Telematics to link fuel consumption, CO2 etc. automatically to driver behaviour 2023/24 – 100% of new vehicles to be fitted with telematics. 2029/30 - 100% of all vehicles will have telematics fitted.				
Improve The introduction of automated fleet management systems to deliver:	Fleet	Funded by Replacement IT	Low	
 2024/ 25 – Fleet management will have access to telematics for real time vehicle location and performance. 2024/ 25 – Automated vehicle maintenance scheduling with automatic electronic reminders and updates. 2025/ 26 – Automated self-service pool car and van booking system. 2027/ 28 –100% of vehicles to have 24/7 access to real time vehicle location. 2027/ 28 – 100% of vehicles to have individual carbon monitoring equipment (technology allowing). 				
March 2025 –	Fleet	Funded	Low	
Pleet Team Task Forces setup to deliver: Data thinking - The creation of common standards, with an integrated data approach containing common protocols and procedures. Software integration - The development of scalable systems to allow data predictions. Data-informed - Agreed safeguards and protections with common and agreed standards. An understanding of data privacy (data protection and Governance) Performance optimisation Training staff for the future requirements and maximising fleet innovation.				